School of Information Technology

Certificate to Master Level industry relevant programmes

Certificate in Information Technology Essentials

The Certificate in IT Essentials is a practical programme designed to teach fundamental knowledge and transferrable skills that can be applied to entry-level roles and further study.



Certificate Level 4 • 60 credits



Duration 18 weeks



Location Auckland^{*}



Delivery On campus



Next intakes February + July

* Auckland Manukau

whitecliffe.ac.nz • 0800 800 300 admissions@whitecliffe.ac.nz



Learn the fundamentals of information technology

Certificate in Information Technology Essentials

The programme combines both theory and practice and focuses on teaching a range of concepts and systems including computer hardware and software, business analysis, operating systems, applications, networks, database and user interface design.

Graduates of this programme will be able to

- Apply essential knowledge and concepts of computer hardware, operating systems, applications, and networks to provide support for hardware and software resources
- Apply knowledge and concepts of business analysis, database, and user experience to provide a foundation for supporting organisational information systems requirements; and they can contribute to a user interface design using web design concepts and knowledge
- Apply software development knowledge to provide a foundation for developing applications, and apply project management and planning tools to meet the requirements of specified IT briefs
- Communicate clearly and professionally to maintain relationships and achieve objectives in a range of contexts within the IT industry; including applying appropriate professional, ethical, and legal principles and practices to comply with legal and organisational requirements. This helps provide a foundation for an IT career.

Further study options

- Level 5 Certificate in Information Technology
- Level 5 Diploma in IT: Technical Support
- Level 5 Diploma in Web Development + Design
- Level 6 Diploma in Software Development
- Level 7 Bachelor of Applied Information Technology

Career opportunities

• Junior IT Support Roles

- Junior Programming Roles
- Junior Development Roles

• Junior Helpdesk Roles